

## Quality Management policy

*Norden Machinery AB is a world leading supplier of tube filling systems  
and your most innovative tube filling partner –  
delivering beyond expectations.*

For more than 8 decades, we have delivered innovative and reliable machines, equipment's and services to our customers around the world. By creating long-term relationships with our customers, we can understand their requirements and conditions. That, combined with innovative product development, has created flexible machines, great know-how and effective support, which contributes to both our own and our customers' success.

Our vision is clear; To sustainably continue to deliver premium products globally, at all speeds and segments. Our strategic work points out the direction to continue developing and maintaining our market-leading position.

Through established and effective methods and processes, together with a common understanding of roles and responsibilities, we achieve our goals and fulfill our own, our customers and other stakeholders' requirements.

Everyone working at Norden Machinery and in our workplaces has a responsibility to follow our common principles and integrate quality into everything we do.

Our policy, management system and organization are based on:

- *Customer focus*
- *Our values; Knowledge, Passion, Respect and Responsibility*
- *Lean six sigma approach in all processes, as a never-ending change and improvement cycle to ensure continuous improvements.*
- *A "correct from me" mindset and risk-based thinking*
- *Our key performance indicators*

Norden Machinery management is committed to this policy and will provide the leadership, processes, resources and training to support it.

  
MD / Thomas Johansson

2022-10-11  
Date